



IN THE UNITED STATES PATENT & TRADEMARK OFFICE

In re Application of:
CHESSELL ET AL.

Serial No.: 10/628,647

Filed: **JULY 28, 2003**

Title: RESOLVING PROBLEMS IN A BUSINESS PROCESS UTILIZING A SITUATIONAL REPRESENTATION OF COMPONENT STATUS

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Attorney Docket No.: RSW920030117US1

Examiner: **DUNCAN, M.**

Group Art Unit: 2113

Confirmation No.: 4885

**AMENDMENT UNDER 37 CFR § 1.312**

Mail Stop B3ue Fee  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

OK TO ENTER: /MD/

Sir:

The allowed claim(s) were not indicated on the Notice of Allowability issued in the above-referenced patent application, and pursuant to Rule 312, Applicants request that the allowed claims be indicated as “1, 3-12, 14-16, and 18-19” for the sake of clarity. In keeping with Rule 312, the Issue Fee has not yet been paid. Since this amendment is submitted to correct omissions found in the Notice of Allowability, no new matter is introduced by this amendment.